

# Cookies Policy

Jupiter Zone Ltd (referred to as ‘we’, ‘us’, ‘our’, ‘Jupiter Zone’) use cookies through its websites, jupiterzone.com, portal.jupiterzone.com and other related sites, landing pages, communication and other services and dashboards available under Jupiter Zone Ltd (hereinafter referred to collectively as “Jupiter Zone Websites”) for several purposes.

## What is a Cookie

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer’s hard drive helping us to enhance your experience when you browse our websites, and also allow us to improve our sites.

## Cookie module

We have installed a Cookie module on Jupiter Zone jupiterzone.com website and Jupiter Zone Client Portal portal.jupiterzone.com where it appears on the screen until the visitors select by opt-in the cookie Categories they allow to be used on their browser. The Cookie module will be re-appeared once the Cookies will expire. To view Cookies details on the Cookie module, select “Show details”.

## Types of Cookies we use

### Necessary cookies

These are cookies that are required for the operation of the Jupiter Zone websites and use their features. For example, they include cookies that enable you to log into secure areas of our websites, use a shopping cart or make use of the e-billing services. These cookies, do not capture personally identifiable information. The website cannot function properly without these cookies.

### Preferences cookies

These cookies remember choices you make and are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region) . These cookies prevent spam in forms.

### Statistics cookies

We use Google Analytics and Tawk Live chat , web analytics services and live chat platform provided by Google, Inc and tawk.to, inc. Google Analytics and Tawk sets a cookie on your device to recognise and count the number of visitors and to see how visitors move around Jupiter Zone website and Jupiter Zone Clients Portal when they are using them. The cookies placed on your device by Google are used to collect certain information, such as the date and

time that a user visits the Jupiter Zone website and Jupiter Zone Client Portal, the number of times a user has visited the websites and the website that has directed the user to Jupiter Zone website and Jupiter Zone Client Area.

This helps us to improve the way our websites works, for example, by ensuring that users are finding what they are looking for easily.

Google and Tawk stores the information collected by the cookie on servers in the United States. Google and Tawk may also transfer this information to third parties where required to do so by law, or where such third parties process the information on behalf. Google and Tawk will not associate your IP address with any other data held by them . By using our websites, you consent to the processing of data about you by Google and Tawk in the manner and for the purposes set out above. These cookies are persistent, and once added to your computer unless removed by yourself, will not be deleted until the end of their lifespan.

You can view the Google Privacy Policy [here](#)

You can view the Tawk Privacy Policy [here](#)

### **Marketing cookies**

Social media can place cookies through the website to integrate social media (i.e. LinkedIn, Twitter, Google+ and Facebook). You agree to place these cookies on your device by clicking on the social media buttons to activate them. Jupiter Zone Ltd does not control these cookies. Please check the social media websites for more information about their cookies and how to manage them.

### **Tawk Inc. Cookies**

These cookies are needed for chat working. This licence cookie enables our installation of Tawk, Inc., making it possible for visitors to use the Chat functionality on this site. It does not collect any personally identifiable information. You can read the Tawk, Inc. Privacy Policy [here](#)

If you would like more detailed information on the cookies we use, please contact us at [support@jupiterzone.com](mailto:support@jupiterzone.com)